



August 16, 2017

## Email Encryption Service Migration

On August 28<sup>th</sup>, 2017 Benefit Strategies, LLC (BSL) will migrate from using Zixcorp to Mimecast for secure email communications. There is no expected outage during the cutover.

Any emails that are in the Zixcorp portal will be available until August 31<sup>st</sup>, 2017. If you do not retrieve your messages and lose access after that date, please contact us to have the communication resent.

### **Details about the migration:**

BSL is committed to protecting sensitive information, and to secure email communications we use a service to force encrypted delivery. If a transmission cannot be encrypted the email is hosted in a secure portal and sends the recipient a notification they must login to receive the contents of the email. This practice ensures any information transmitted by BSL is protected.

The rules and practices for delivery will be maintained in the new Mimecast secure messaging system.

### **Impacts to existing operations:**

If your current email communications with BSL are processed using TLS, you will continue to receive encrypted messages directly with a branded email tag that will resemble this:

This message was sent securely on Mimecast

If your current email communications with BSL are delivered by secure portal, there will be a new BSL Secure Messaging website hosting the emails. When you receive your first message, you will have to create an account. Emails that are in the portal will continue to only be available for 30 days before expiring.

Benefit Strategies, LLC  
PO Box 1300  
Manchester, NH 03105

Phone: (888) 401-3539 | Email: [info@benstrat.com](mailto:info@benstrat.com)  
[www.benstrat.com](http://www.benstrat.com)